



March 2010

In 2010 Yeronga State High School took on the management of the School Canteen, and to ensure that things were done correctly right from the start we engaged the professional services of Jocelyn Ashcroft.

Jocelyn has provided the school with invaluable advice, guidance and support from the ground up, assisting in all areas such as:-

- ◆ Recruitment of Canteen staff
- ◆ Supervising and on the job training of all staff
- ◆ Ensuring the School has the adequate Health & Hygiene accreditation
- ◆ Developing a new menu in consultation with the School
- ◆ Seeking out appropriate Suppliers
- ◆ Implementing internal controls such as cash registers, money handling & staff accountability
- ◆ Implementing stock control & ordering procedures
- ◆ Introduced more in house food preparation
- ◆ Assisted the School in implementing a catering service to users of the school facilities

The staff and School Community have regained confidence in the School Canteen knowing that all food handling and work practices are carried out in accordance with the Health & Hygiene requirements.

When the school finally takes over the reins completely, it will be reassuring to know that Jocelyn is only a phone call away to provide us with any advice we may need in the future.

Jocelyn, as the School Operations Manager you have turned a mammoth and time consuming task in setting up the School Canteen for me into an easy manageable, efficient and effective operation.

Thank You

Della KRIIS  
School Operations Manager