

I heard Jocelyn speak at a P&C workshop in May last year and felt that her experience and ideas were just what we needed.

Jocelyn spent time in the tuckshop working with staff and volunteers and seeing the operation first hand. She very quickly delivered a comprehensive report which exceeded my expectations in terms of its detail and its breadth.

The report covered all aspects of the tuckshop operations and included approximately 100 recommendations.

Jocelyn spent time taking the P&C executive through the details of the report which was extremely helpful.

Jocelyn gave us many tools and template documents which have proved extremely useful as we have made improvements to the tuckshop operations.

Jocelyn has continued to provide us with support and answering our questions over the last six months.

Jocelyn has been professional and helpful at every stage of our dealings with her and I wouldn't hesitate to recommend her to any school looking to improve their tuckshop operations.

Malcolm Barter

President Chapel Hill State School P&C

December 9th 2009