



PARENTS AND CITIZENS' ASSOCIATION BROWNS PLAINS STATE SCHOOL

PO BOX 486 BROWNS PLAINS QLD 4118

ABN 64408084759

Browns Plains State School: 07 3800 2299 P&C/Tuckshop: 07 3800 3537

Outside School Hours Care: 07 3800 1441

President: Darrin Blank Vice President: Kathy Bartlett Treasurer: Julie Hayden Secretary: Sally Bull

21 March 2010

To whom it may concern

After attending a QCPCA Regional Council Forum in May 2009, at which Jocelyn Ashcroft presented, I knew immediately that Jocelyn would be the best person to conduct a review of our tuckshop services when it was starting to show a loss in late 2009. The review looked at everything from equipment, finances, food hygiene and food safety to management, menus, security, staff and volunteer management.

I was pleasantly surprised when Jocelyn requested only three days to spend time watching how our tuckshop operated. She quickly demonstrated her extensive knowledge in this area and an eye for fine detail as she was able to provide me with some immediate feedback. Jocelyn is very friendly and gets on well with everyone she comes in contact with. I was also impressed that she is not afraid to tell you what she thinks, even things that you don't want to hear!

Jocelyn has a large amount of material, which she kindly provided and her report was extremely comprehensive. Her expertise is invaluable to an organisation with a struggling tuckshop.

Jocelyn's expert advice and guidance is really starting to show now after the first couple of months of this year. Our tuckshop convenor and assistant have taken on board a lot of Jocelyn's advice and we are starting to see the benefits.

I would highly recommend Jocelyn Ashcroft as a Canteen Management Consultant to any organisation requiring her services.

Darrin Blank

President

Browns Plains State School P&C Association